



**DEPOSIT / CANCELLATIONS / REFUNDS**

**WHEN IS MY DEPOSIT DUE?**

Your deposit is due upon reservation. Your reservation is not secure until your deposit is received.

**HOW CAN I PAY MY DEPOSIT?**

You can pay your deposit with a credit card, check or money order. To avoid a credit card fee, please pay by check or money order. We do not have an onsite office so please mail your check if that is how you prefer to pay the deposit.

**CANCELLATIONS / RESCHEDULING / REFUNDS:**

Please refer to your cruise contract for this information.

**LATEST OPERATING TIMES**

**WHAT IS THE LATEST TIME YOU CAN OPERATE?**

The latest time that we cruise is until 9:30pm.

**BOARDING LOCATION & TIME**

**WHERE IS THE BOARDING LOCATION?**

A convenient boarding location is Walsh Boat Landing located at 1600 Scenic Drive. Please be aware that the boarding location for your guests is NOT at our office or morning location.

**HOW MUCH TIME DO WE HAVE TO BOARD THE BOAT?**

Dock space can be limited especially on weekend and holidays. Boarding times will vary however your Captain will try to be on dock 30 minutes before your cruise.

**WEATHER**

**WHAT IF IT RAINS?**

We cruise rain or shine since we have indoor space and covered areas. Please refer to your cruise contract for additional weather-related and other cancellation policies.

**ATTENDANCE**

**WHAT IF LESS PEOPLE SHOW UP ON THE DAY OF MY CRUISE?**

The rental rate cannot be reduced on the day of your cruise.  
For **catering purposes**, your final headcount is due **4-days in advance. No Exceptions.**  
If you did not order catering, your final headcount is due 2-days in advance.

**DECORATING / SET-UP**

**CAN WE DECORATE?**

You are welcome to decorate. Birdseed, rice, confetti, glitter, sand, etc. is not permitted as it is too difficult to clean up. Do not use double-backed tape. Please use masking/painters tape as it is easy to come off. No staples or tacks. Please do not use crepe paper (streamers) due to staining. No candles are allowed or flame of any kind. Please remove all decorations before leaving the boat.

**HOW MUCH TIME DO WE HAVE TO SET-UP & DECORATE?**

Decorating time is dependent on when your captain secures a spot on the dock. The time cannot be guaranteed as dock space is limited especially on weekends. If you plan to decorate, purchasing additional time is recommended.

## ABOUT THE BOATS

### IS THE BOAT AIR-CONDITIONED?

Each boat has air-conditioning and heating. **PLEASE NOTE:** The effectiveness of the air-conditioning system is dependent on the outside temperature, number of people inside, and opening/closing of the doors. The A/C may be ineffective on extremely hot days with people moving in and out constantly or if the doors are left open. Heating is comfortable on colder days.

### STEREO SYSTEM:

The stereo has XM Radio and has an auxiliary cord. If your device is not compatible with an auxiliary cord, please bring an adapter.

### IS THERE WiFi ON THE BOAT?

WiFi is NOT available.

### CAN WE REARRANGE THE TABLES AND CHAIRS?

Rearranging of the tables and chairs is NOT permitted. Weight distribution is important so please keep the tables and chairs in the current configuration. If space is needed for dancing, please ask your captain to remove some of the tables. If you would like to remove some or all of the tables from the boat, please provide notice at least 48 hours in advance. **Please note: The removal of interior tables of the *Celebration II* is available upon request at a fee of \$150.**

### DO THE TABLES HAVE TABECLOTHS?

Tablecloths are not provided. Feel free to bring some!

### IS THERE A SLIDE?

There is not a slide on the boat. Jumping from the top deck is allowed at the Captain's discretion, when anchored.

### ARE LIFE JACKETS?

Life jackets are onboard. They typically fit people that are 12 and older. Feel free to bring your own life jackets.

### ARE THERE COOLERS?

The *Festival & Jubilee* have an aluminum ice well in the bar area (100 lb. ice capacity) and a 120 qt. cooler on the top deck. The *Celebration II* has (2) aluminum ice wells in the bar area (100 lb. ice capacity) and a 120 qt cooler on the top deck. Please bring ice!

### IS THERE A REFRIDGERATOR ON THE BOAT?

There is not a fridge onboard.

### ARE THERE SWIM FLOATS?

Noodles & life jackets are available. You are welcome to bring additional floats.

### IS THERE A MICROPHONE?

No, feel free to bring a microphone and amplifier.

### IS THE BOAT WHEELCHAIR ACCESSIBLE?

The boat is NOT wheel chair accessible.

### ARE THERE HEATERS ON THE EXTEROR AREAS?

Due to fire hazard, there are no heaters on the exterior areas.

## CASINO

### HOW MANY CASINO TABLES FIT ON THE BOAT?

Due to space limitations on the inside cabin, we recommend 1-2 casino tables on the *Festival and Jubilee*. For the inside cabin of the *Celebration II*, we recommend 2-4 tables. Please note, some of the dining tables will be removed to make space for the casino tables. The amount of dining tables removed will depend on the number of game tables you rent, the number of guests you plan to have, weather, etc. There will be dining tables on the exterior areas.

### HOW MANY CAN PLAY AT EACH TABLE?

Black Jack: 5-7 People / Poker: 8 people / Roulette: 7-8 People / Craps: 10-12 people

## **BANDS & DJs**

### **CAN WE HAVE A DJ?**

DJ's are welcome onboard. Due to the noise ordinance on Lake Austin, DJ's must control the volume. Police citations will result in a \$350 fine which will be added to your invoice. All DJ's must bring their own equipment and speakers.

### **CAN WE HAVE A BAND?**

SMALL acoustic type bands are welcome. 1-2 amplifiers max. There is not enough power for multiple amps. Due to the noise ordinance on Lake Austin, bands must control the volume. Police citations will result in a \$350 fine which will be added to your invoice.

### **CAN WE HAVE A STAGE ON THE BOAT?**

Stages or platforms of any kind are not permitted on the boat. All band equipment must be at floor level with carpet or padding underneath to avoid damaging the floor.

## **BRING YOUR OWN FOOD & BEVERAGE**

### **CAN WE BRING OUR OWN FOOD?**

You are welcome to bring your own food onboard at no fee. There are buffet tables available.

### **CAN WE BRING DESSERT?**

You are welcome to bring a cake and other desserts. Please bring plates and forks for your dessert.

### **CAN WE COOK OR GRILL?**

Cooking or grilling is NOT permitted due to fire hazard.

### **CAN WE HAVE GLASS?**

Glassware and bottles are discouraged. Glass beer bottles are especially prohibited...please bring cans.

### **CAN WE BRING ALCOHOL?**

You have the option to bring your own alcoholic beverages onboard for a nominal fee.

### **IS ICE PROVIDED?**

Ice is not provided. Please bring plenty of ice.

### **CAN WE BRING A KEG?**

Yes, kegs must be stored on the first level patio. Please provide your own container and ice.

### **CAN WE HAVE A BARTENDER?**

A bartender can be arranged to serve the beverages that you bring for \$40 per hour.

### **CAN WE BRING A MARGARITA MACHINE?**

Due to power limitations, margarita/drink machines are not allowed.

## **CATERING AND BEVERAGE OPTIONS**

### **HOW IS CATERING SET-UP?**

Catering is setup buffet-style and is self-serve. Food is kept warm in chafing dishes. Plates, utensils and napkins are provided by the caterer. Please bring a container to bring leftovers home if you wish.

### **IS THERE A VEGETARIAN OPTION?**

Maudie's has vegetarian fajitas and is available upon request. Rudy's BBQ does not have a vegetarian option.

### **CAN WE USE AN OUTSIDE CATERING COMPANY?**

Yes, there is a fee to use an outside caterer.

### **WHAT IS INCLUDED IN THE HOST BAR?**

Your bartender serves beer, wine, mixed drinks and non-alcoholic beverages as well. Ice, cups and coolers are available. Groups 30 years or younger bust BYOB.

## OTHER QUESTIONS

### IS SMOKING ALLOWED ON THE BOAT?

Smoking is allowed on the top deck.

### CAN WE BRING OUR OWN FURNITURE ON THE BOAT?

Tables and chairs are available on each boat. Outside/Alternate furniture is **NOT** permitted. No exceptions.

### CAN WE BRING A POP-UP TENT OR CANOPY?

Tents and canopies of any kind are not allowed. No exceptions.

### IS THERE AN AGE LIMIT?

All ages are welcome on the boat. Each person, including young children and infants are considered a passenger in terms of the capacity of the boat.

### WHAT ARE THE CHAPERONE REQUIREMENTS?

For teen parties, children's parties, etc:

Client is required to provide one (1) Chaperone per every 10 minors or the cruise will be cancelled.

Chaperones must be over 21.

Chaperones must not be intoxicated and maintain a posture of control of the minors at all times.

Security Staff is required at the discretion of Austin Party Cruises.

Security Staff are not considered to be Chaperones.

### FOR A WEDDING CEREMONY, HOW MANY PEOPLE CAN SIT ON THE TOP DECK?

*Celebration II* – Seats 60 People Maximum – Remaining guests to stand.

*Jubilee* – Seats 27 People Maximum

*Festival* – Seats 24 People Maximum